# Cancellation policy

Dear user,

With the following information page and confirmation email sent for an order, we fulfil our statutory obligations to inform and instruct. Here, we inform you all circumstances relating to the formation of the contract and the execution thereof.

1. Information on the supplier

This website is an offer by:

Parfümerie Akzente GmbH,
Amtsgericht (District Court of) Stuttgart HRB 581012

Managing directors: Philipp Andrée & Steven Mattwig
Meisenstraße 12
74629 Pfedelbach
Germany
Telephone: 1800 - 71 03 27
Email: service@parfumdreams.ie

VAT ID no.: DE 813307548

2. Information and instruction on right of cancellation

The following regulations on the right of cancellation apply solely for consumers.

Cancellation policy

**Right of cancellation**

You have the right to revoke this contract within fourteen days without stating reasons.

The revocation period is fourteen days from the day on which you or a third party appointed by you, who is not the carrier, have/has taken possession of the last good.

To exercise your right of cancellation, you must notify us (Parfümerie Akzente GmbH, Meisenstraße 12, 74629 Pfedelbach, Germany, telephone: 1800 - 71 03 27, email: service@parfumdreams.ie) of your decision to revoke this contract by way of a clear declaration (e.g. a letter sent by post, or an email). You may use the attached sample cancellation form to do so, but this is not mandatory.

To ensure compliance with the cancellation deadline, it is sufficient that you send notification of the exercise of the right of cancellation prior to expiry of the revocation period.

**Consequences of revocation**

When you revoke this contract, we shall repay all payments that we have received from you,

including delivery costs (except for additional costs incurred because you have chosen a delivery method other than the cheapest standard delivery offered by us), immediately and at the latest within fourteen days from the day on which we receive the notification of your revocation of this contract. To make this repayment, we will use the same payment method used by you for the original transaction, unless otherwise expressly agreed with you; under no circumstances will you be charged fees for this repayment. We can refuse to make the repayment until we have received the goods back or until you have provided proof that you have sent the goods back, depending on which is earlier.

You must send back or hand over the goods to us immediately and, in any case, at the latest within fourteen days from the day in which you informed us of the revocation of this contract. The deadline is met if you send the goods back prior to expiry of the time limit of fourteen days.

We bear the costs of returning the goods.

You must only compensate any loss of value of the goods if this loss of value is due to handling of the goods that is not necessary to check their quality, features, and functionality.

End of the cancellation policy

The right of cancellation does not apply, unless otherwise stipulated, for distance selling contracts on the delivery of goods that are not pre-made and for whose manufacture an individual selection or designation by the consumer is essential or that are tailored to the consumer’s personal requirements.

Sample cancellation form

(If you wish to revoke the contract, please complete this form and send it back)

- to Parfümerie Akzente GmbH, Meisenstraße 12, 74629 Pfedelbach, Germany, Email: 1800 - 71 03 27:
- I/we (*) hereby revoke the contract concluded by me/us(*) on the purchase of the following goods(*)/the performance of the following service(*)
- ordered on(*)/received on(*)
- Name of consumer(s)
- Address of consumer(s)
- Signature of consumer(s) (for notification on paper only)
- Date

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(*)Delete as appropriate.

3. Voluntary right of return

In addition to your legal right to cancellation, Parfümerie Akzente GmbH provides a voluntary right of return of a total of 180 days after receipt of goods for all purchases made through use of www.parfumdreams.ie, as long as you are a consumer under the terms of Art. 13 of the German Civil Code (BGB). More detailed information can be found in our General Terms and Conditions.

4. Information on individual provisions of the contract

1. General Terms and Conditions of Business
   Our General Terms and Conditions of Business apply.
2. Features of goods and price details are given in direct connection with the item offered.
3. Terms of payment, delivery, and service
   You can find the terms of payment, delivery, an service as well as the delivery date on the website.
4. Technical stages of the formation of the contract/correction of errors
   The contract between you and us is formed in the following way:
   aa) You enter the necessary data into the order form.
   bb) You can amend the order details at any time before confirming using the “Buy” button.
   cc) By clicking on this button, you give us a binding declaration of your wish to conclude a contract (offer). At the same time, you accept our General Terms and Conditions of Business, which you can still inspect at this point, and consent to the necessary transmission of your details for the formation of the contract. You can also view the agreement with the data protection declaration at this point before accepting.
   dd) You will be given confirmation of receipt of your order immediately after placing the order via the email address provided by you. The order confirmation sent automatically be email does not constitute acceptance of contract.

   The contract is concluded by
   aaa) individual written acceptance of contract by us or
   bbb) implied by the immediate dispatch of the goods requested by you to the delivery address provided by you.
5. The language of the contract is German.
6. We save the wording of the contract and send you the order details by email. You can view your order at any time in your account on the website.
7. Information on the existence of the statutory warranty right, an after-sales service, customer services, and guarantees is provided in the General Terms and Conditions of Business and the online shop.

5. Disclosure of contractual provisions

You can view our General Terms and Conditions of Business at any time on our website here.

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